

## Student Profiles

Clients that join this program are often those that cannot go to in-person ESL classes for several reasons including costs, legal status in the country, a lack of daycare, service waitlists or employment schedules.

The English levels of our students range from pre-beginner (CLB 0-2) to intermediate (CLB 5-7). Most of our students are at the **beginner** level. This means that you are working with the most challenging of all the ESL levels.

The different profiles of students that join our programs are as follows:

- Stay-at-home moms
- Working fathers
- International students
- Young professionals
- Parents and single adults

Their occupational backgrounds are as follows:

- Uber drivers
- Truck drivers
- Supermarket staff
- Hospitality workers
- Restaurant workers
- Factory workers
- Construction workers

The educational backgrounds of our students vary. We have students that have completed College/University degrees and we have students that have only a Middle School education.

The learning goals of our students vary and include the following:

- A chef wants help with English in a restaurant setting or Uber drivers want help for interacting with customers
- Other professionals want to improve their pronunciation and knowledge of colloquial English
- Those in remote areas of the country without enough services around them

Their schedules include varying shifts and on-call shifts due to the industries and roles that they work in. This is why we have such a wide, weekly schedule of sessions (12 hours, 7 days/week).

The majority of our students are between the ages of **25 to 45 years**.

The majority of our students have been residing in their country of immigration between **2 to 4 years**.

The majority of our students come from authoritarian teaching style classrooms where the teacher is the absolute figure of authority. They come from textbook-based learning where it's about learning the content of the text with minimal discussion. Adapt your teaching style to this, but also introduce your learner to other styles as well in order to increase their education as well.